

Latimer, Becky

From: PSCSC Communications
Sent: Wednesday, April 21, 2021 7:25 AM
To: Duke, Daphne; Latimer, Becky
Subject: FW: [External] I wish to testify at the public hearing

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Good Morning,

Ms. Brundage would like her comments added to Docket Nos. 2020-264-E & 2020-265-E.

Thanks,

Afton

From: Melissa Brundage
Sent: Monday, April 19, 2021 12:45 PM
To: PSCSC Communications <communications@psc.sc.gov>
Subject: [External] I wish to testify at the public hearing

✓ I wish to testify at the public hearing Apr 21

Melissa Brundage

Bishopville SC

My points:

1. It is unacceptable to change the agreement between NEMs and Duke Energy that we signed up for until 20 years have passed since installation so we can pay off the panels. NO NET 30 METERING!! After 20 years from install, it would be fair to revisit. At that point a customer can reasonably opt to unhook the panels. here's why:
2. I was sold a system with a 20 year life expectancy. I was offered to finance said system with payments that were comparable to my electric bills at todays rates. Of course rates will go up over time, so I will save \$\$\$. That was the agreement. Now you're changing the rules and actually PENALIZING those customers whom you incentivized to install the system. This is a bait and switch scheme.
3. I was sold a maintenance free solar system. There will be no costs associated with running it "God will clean it" (I was literally told that) My solar panels need to be cleaned at least once a year. Twice is better. They must be scrubbed with a soft brush to remove pollen and caked on dust. I was quoted \$2195 to hire a company to clean them ONCE. That's as much as my annual electricity bill!!!!
4. The net 30 days kWh crediting will ensure that I am paying nearly a full electric bill 3-4 months a year AT INCREASED RATES in a tiered system that penalizes me during the times the panels are generating little to no energy (6-9 am and 6-9 pm) And Duke has it's discretion to declare "critical peak" whenever they want and double or triple the rate.

5. Duke Energy is STILL soliciting Solar panel installations. Duke energy KNOWS and KNEW that small scale solar is more expensive than traditional coal/gas fired or nuclear power. And they still convinced me, in collusion with the Federal and State governments to install solar panels with promised incentives. My family does not make enough money to take advantage of all the state tax savings over 10 years.
6. Changing the rules only a few years into this is blatantly unfair. I would have never signed up for this under these proposed new rules.